

May 31, 2021

## SIGN UP FOR REMINDERS ABOUT CURBSIDE WASTE COLLECTION SCHEDULE CHANGES

Get ready to register for email, text or telephone reminders about curbside garbage, recycling and yard waste collection schedule changes.

"Signing up for reminders will help people keep current on future collection schedule changes. You will also receive notices if there are delays due to weather or when there is new waste disposal information available," says Drew Hadfield, the City's director of operations.

To reduce waste management costs, landfills in the Comox Valley and Strathcona Regional districts are no longer open on stat holidays. Following this week's holiday Monday, Campbell River's curbside collection moved forward one weekday.

Collection from households previously on Monday routes moved to Tuesday, Tuesday routes moved to Wednesday and so on. Friday collection moved to Monday, May 31 because there is no curbside collection on Saturday or Sunday. Collection days will bump forward again for every future stat holiday that falls on a weekday. If a statutory holiday falls on the weekend, there is no schedule change.

"Collection day will continue as it is this week until Canada Day. After the statutory holiday on July 1, collection day will bump forward by one weekday again," Hadfield adds. "This add-a-day schedule change ensures that routes are collected with minimal delay."

**Campbell River Recycles**, the app to help people keep track of the collection schedule, is now available through the Apple App Store and Google Play Store. A link is also available through the City's website (campbellriver.ca/solid-waste). Collection calendars, answers to frequently asked questions and extensive recycling information is also available.

## Watch your mail! City sending letters to households joining new curbside collection routes

Along with the add-a-day schedule change, some collection routes will be adjusted, starting June 14. The City will send information directly – and only – to affected areas. Envelopes will be prominently marked: IMPORTANT INFORMATION ABOUT WASTE COLLECTION CHANGES.

"These adjustments will balance out the area and number of households on routes to reduce the chance of delays on routes that currently cover more territory and collect more waste," Hadfield adds. "Please open your mail to find out more details about changes for your household. In some cases, new boundaries are in the centre of the street, so people living across from each other might have different garbage days coming up."

He adds: "The app works with your address, so if you register, and your household is also joining a new route, you'll be notified about any changes beyond the add-a-day following the statutory holidays."

There is no change to the amount or type of material picked up at the curb. Limits for garbage are the same. Unlimited recycling and seasonal (March through November) yard waste pickup continues.

Find all the details, and see answers to frequently asked questions at campbellriver.ca/solid-waste.

###

Contact: Drew Hadfield, Director of Operations

250-286-5783

COVID-19

Please note: We have new procedures in place to help prevent the spread of COVID-19.

We are gradually – carefully – resuming in-person services and limited public access to City facilities. For the most recent information on City services, please see our website (campbellriver.ca). Reach us with general inquiries by email (info@campbellriver.ca) or telephone 250-286-5700.