

May 23, 2017

Property tax notices in the mail

City of Campbell River property owners can expect to see tax notices arrive in the mail before the last week of May, and citizens are reminded that property tax payments are due by Tuesday, July 4, 2017.

The City has also published answers to frequently asked property tax questions on its website (<u>www.campbellriver.ca</u>) under City Services/Property taxes. Paper copies are available at City Hall.

With the mailed tax notices, property owners receive a pamphlet outlining methods available for payment.

"Whichever payment method people select, we remind everyone that, to avoid a 10 per cent penalty, payment and completed Home Owner Grant applications must be received by July 4, 2017," says Mark Coulter, the City's interim finance operations supervisor. "We also remind property owners to check tax notices and water and sewer charges to ensure active or de-activated secondary suites are correctly noted in the property tax calculation."

Property tax payments can be mailed or paid in person at City Hall. All payments by mail must be received by the July 4, 2017 due date to avoid penalty. Post-dated cheques are accepted. The City will also accept payment by debit card. Please ensure debit card transaction limits will cover the amount of taxes due. The City cannot accept payment by credit card.

Also included is an application form for pre-authorized withdrawal system for 2018 property taxes.

Things to remember about the Home Owner Grant:

- If eligible, the provincial grant must be applied for each year.
- Residential property owners can claim the Home Owner Grant without paying property taxes.
- Banks and financial institutions cannot claim the grant on behalf of property owners.
- How to apply for the Home Owner Grant:
 - Go online to <u>www.campbellriver.ca</u> and click on Payments under Online Options then launch the Home Owner Grant application from the link on the right hand side of the screen. Use the access code (called Access on your tax notice, beside the folio number).
 - Apply in person at City Hall 8:30 a.m. to 4:30 p.m. Monday to Friday, except statutory holidays.

"The balance owing that property owners will see on their property tax notice depends on the value of their property, and on how much the value of their property changed over the last year," Coulter adds.

In addition, the total amount owing on the notice includes collection for other government agencies.

"By provincial law, the City is the designated tax collector for many other government agencies," Coulter explains. "Those amounts on the City's tax notice labeled Net School Taxes and Net Other Government Taxes are set by other agencies and passed on directly to those agencies."

The City collects property taxes on behalf of the School District, Strathcona Regional District, Regional Hospital District, Regional Solid Waste, Regional Library, BC Assessment Authority and the Municipal Finance Authority.

Property owners who have not received a tax notice by June 7 should contact the City's Finance Department at 250-286-5715.

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Contact: Mark Coulter, Interim Finance Operations Supervisor

250-286-5714

