

October 27, 2016

Lights out? Reminder to report street light concerns to improve road safety

In an intensive audit earlier this month, City crews surveyed more than 3,700 street lights in Campbell River and issued repair orders for 33 City-owned street lights and for 46 owned by BC Hydro.

Now the City is asking community members to help keep an eye out for trouble spots.

“With shorter days and darker, stormier weather Campbell River residents are more likely to rely on streetlights,” says Drew Hadfield, the City’s transportation manager. “While October is typically the busiest time of year for street light repairs, we welcome streetlight reporting year-round to keep roads safer everyone, including pedestrians.”

People who notice problems with streetlights such as flickering or dark spots on roads or sidewalks are encouraged to notify the City’s Dogwood Operations Centre at 250-286-4033.

Please provide the following information when reporting trouble with street lights:

- Exact location of street light, e.g. a house address
- Is the street light on a wooden pole (owned by BC Hydro), or a metal pole (owned by the City)
- Nature of the problem (street light out, flickering, cycling on and off?)

If the streetlight is owned by BC Hydro, the City will forward the information to BC Hydro and monitor repairs in the area to ensure the light is fixed. If the streetlight is owned by the City, the repair request will be incorporated into work scheduled according to location and urgency.

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Contact: Drew Hadfield, Transportation Manager

250-286-5783