

April 12, 2017

Campbell River Fire Department marks National Public Safety Telecommunicators Week

The Campbell River Fire Department is celebrating the second full week of April (April 9 to 15) as National Public Safety Telecommunicators Week. This week, sponsored by the Association of Public-Safety Communications Officials (APCO) International and celebrated annually, honours the thousands of men and women who respond to emergency calls, dispatch emergency professionals and equipment, and render life-saving assistance to the world's citizens.

Campbell River Fire Department provides fire dispatch services under contract with the North Island 911 Corporation to six regional districts (50 fire departments) extending from central Vancouver Island to the northern tip of the Vancouver Island and across to Powell River. The fire dispatch center is located in the No. 1 Fire Hall in downtown Campbell River and handles more than 11,000 incidents each year. The fire dispatch centre is staffed with two professional public safety telecommunicators 24 hours a day who provide the service to an estimated 250,000 residents living across more than 63,000 square kilometres.

“The dispatch center will be expanding in the near future with the addition of fire dispatch services to the Peace River Regional District,” says deputy fire chief Thomas Doherty. *“The additional service to the Peace River Regional District will bring the total number of fire departments dispatched from Campbell River to 61, serving approximately 310,000 residents over 180,000 square kilometres in British Columbia.”*

APCO International is the world's oldest and largest organization of public safety communications professionals. It serves the needs of public safety communications practitioners worldwide - and the welfare of the general public as a whole – by providing complete expertise, professional development, technical assistance, advocacy and outreach.

Find more information at www.npstw.org.

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