

# RECYCLING FREQUENTLY ASKED QUESTIONS (FAQS)

## When is my recycling collected?

Recycling is collected weekly on the same day as your regular garbage collection. Please see the collection map to determine your collection day, or contact garbage contractor Emterra at 250-286-0211.

## What materials are accepted in the blue recycling bins?

Paper products such as newspapers, flyers, pizza boxes, magazines, flattened boxboard and cardboard, paper egg cartons, and telephone books are accepted. Plastic materials marked with the recycling numbers 1-7 are also collected. Additionally, metal items such as cans, aluminum foil and Tetra-Pak drink boxes are accepted.

## What about statutory holidays?

Recycling will be collected on statutory holidays with the exception of Christmas Day and New Year's Day when collection will be the following day.

## What time does my blue box have to be out?

Please have your blue box out by 7:30 a.m.

## Will paper blow away on a windy day?

Place paper and cardboard on the bottom of the box with heavier items on top or on windy days, a rock or brick may be placed on top of loose papers. Shredded paper must be contained (i.e. in a cereal box). You may not use a plastic bag to hold shredded paper.

## Won't papers and cardboard get soggy when it rains?

Yes, however wet cardboard and papers are still recyclable.

## I have too much material to fit into one box!

An unlimited amount of recycling can be left at the curb (use of other containers are permitted provided City-supplied blue box is used at curbside and they are not larger in volume than 68 litres – City's standard size). Additional blue boxes may be purchased at City Hall. Additional recyclables can also be dropped off at the multi-bin sites. Visit [www.cswm.ca](http://www.cswm.ca) for multi-bin locations.

## Why is glass not accepted?

Glass causes safety hazards to the staff collecting and sorting recyclable material. Glass can also contaminate other materials and cannot be recycled on Vancouver Island.

However, glass beverage containers can be taken to bottle depots and return-it locations in Campbell River.



## What materials are accepted at the multi-bins sites?

Metal cans, cardboard and plastics numbered 1 – 7 can be recycled at the multi-bin sites. The multi-bin sites do not accept any type of Styrofoam, glass or plastic bags.

## Why is my home not included in the recycling collection program?

This program is for single-family, duplex homes and optional for triplexes and fourplexes. These homes pay an annual collection service fee.

The following properties do NOT receive recycling collection from the City:

- Multi-family or Strata Properties (apartments, townhouses, and condos)
- Trailer Parks
- Anything larger than a fourplex

## Where can I recycle plastic bags?

Although plastic bags are not collected at curbside, many local grocers will accept them - call first.

## Where can I find out more information about recycling options?

Refer to your Yellow Pages EcoGuide for an extensive list of where you can recycle products or, contact the Recycling Council of BC at 1-800-667-4321 or visit [www.rcbc.bc.ca](http://www.rcbc.bc.ca). Also, the new Campbell River Recycles - Community Recycling Directory provides online maps indicating where products can be properly disposed of or recycled ([www.campbellriverrecycles.ca](http://www.campbellriverrecycles.ca)).



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For service inquiries  
or to report missed pickups,  
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